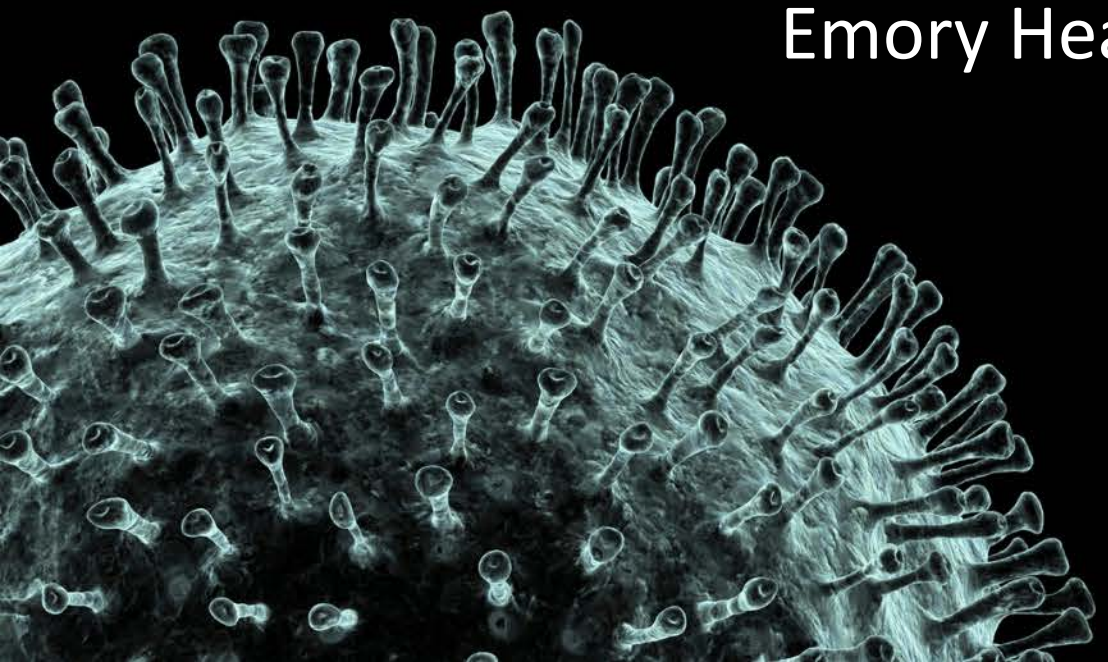
COVID-19 Conversations

Jonathan Lewin

Executive Vice President for Health Affairs
Emory University
President, CEO, and Chairman of the Board
Emory Healthcare

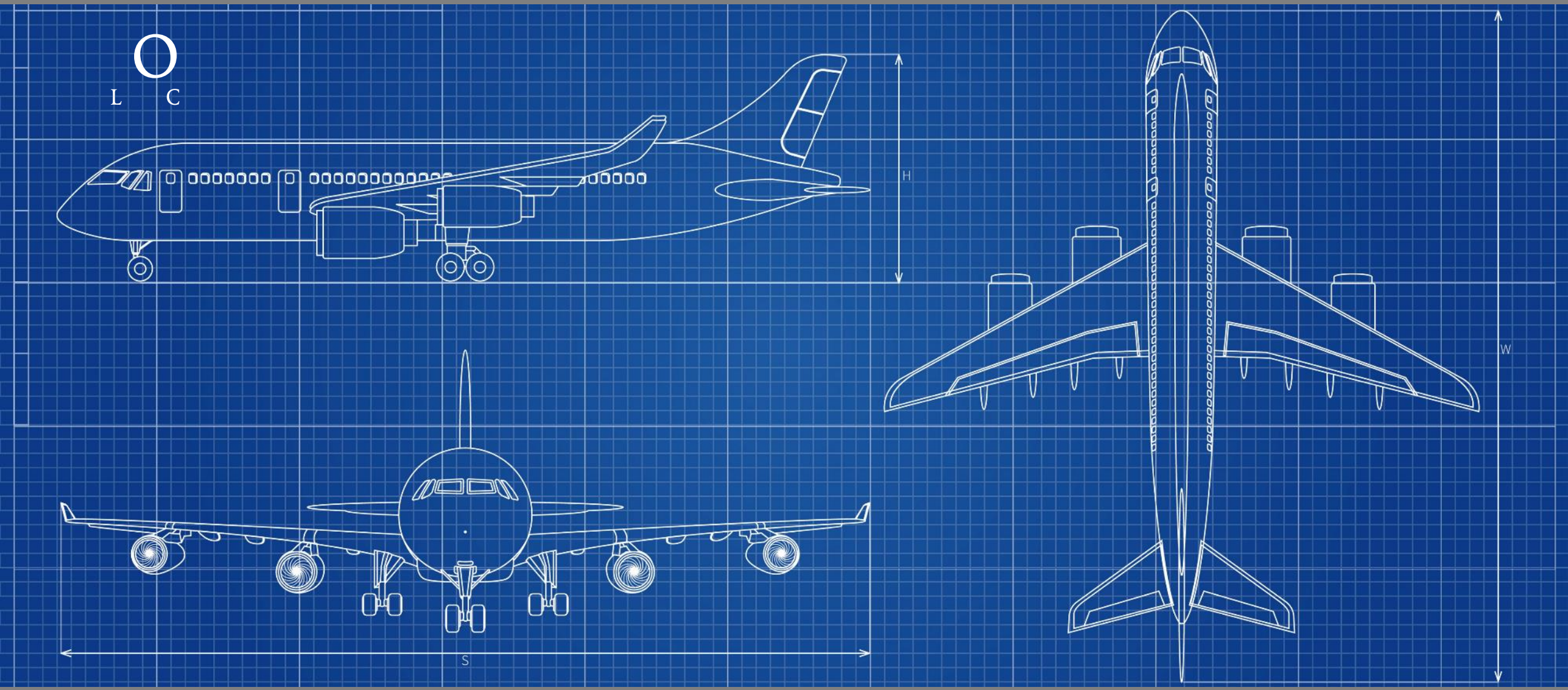


COVID19Conversations.org
#COVID19Conversations

APHA
AMERICAN PUBLIC HEALTH ASSOCIATION
For science. For action. For health.

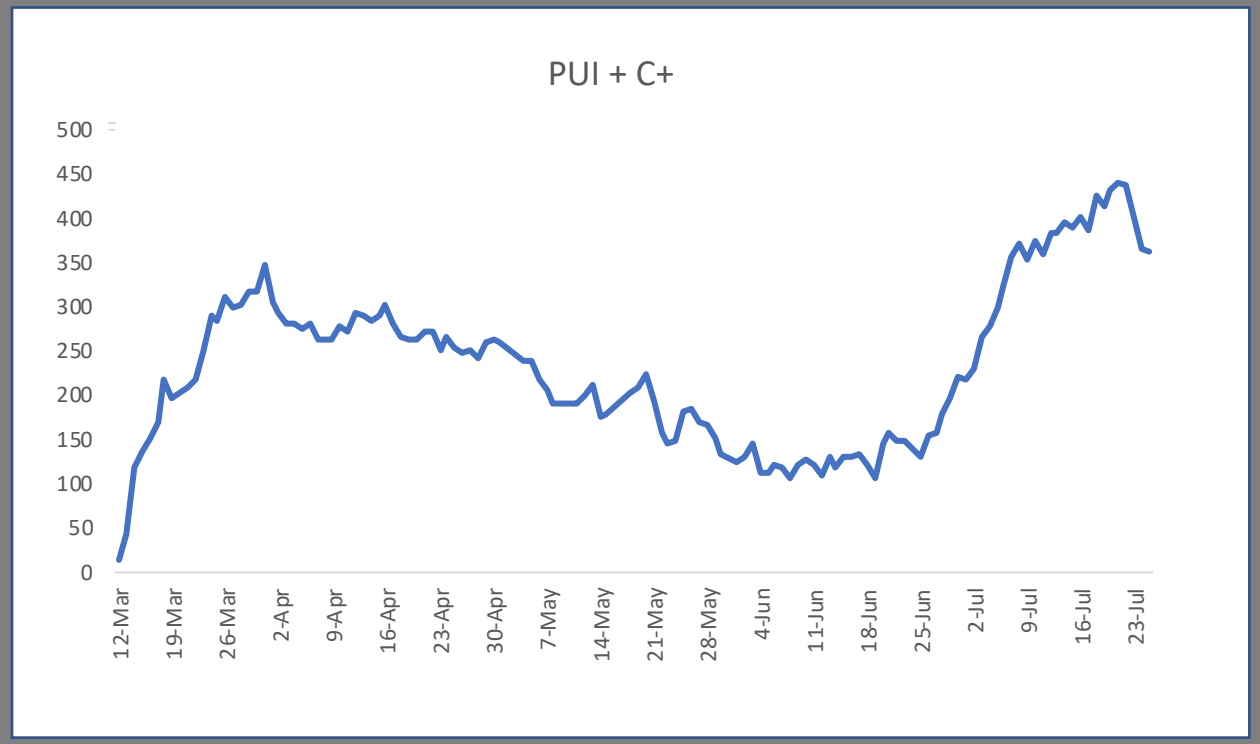
NATIONAL ACADEMY of MEDICINE

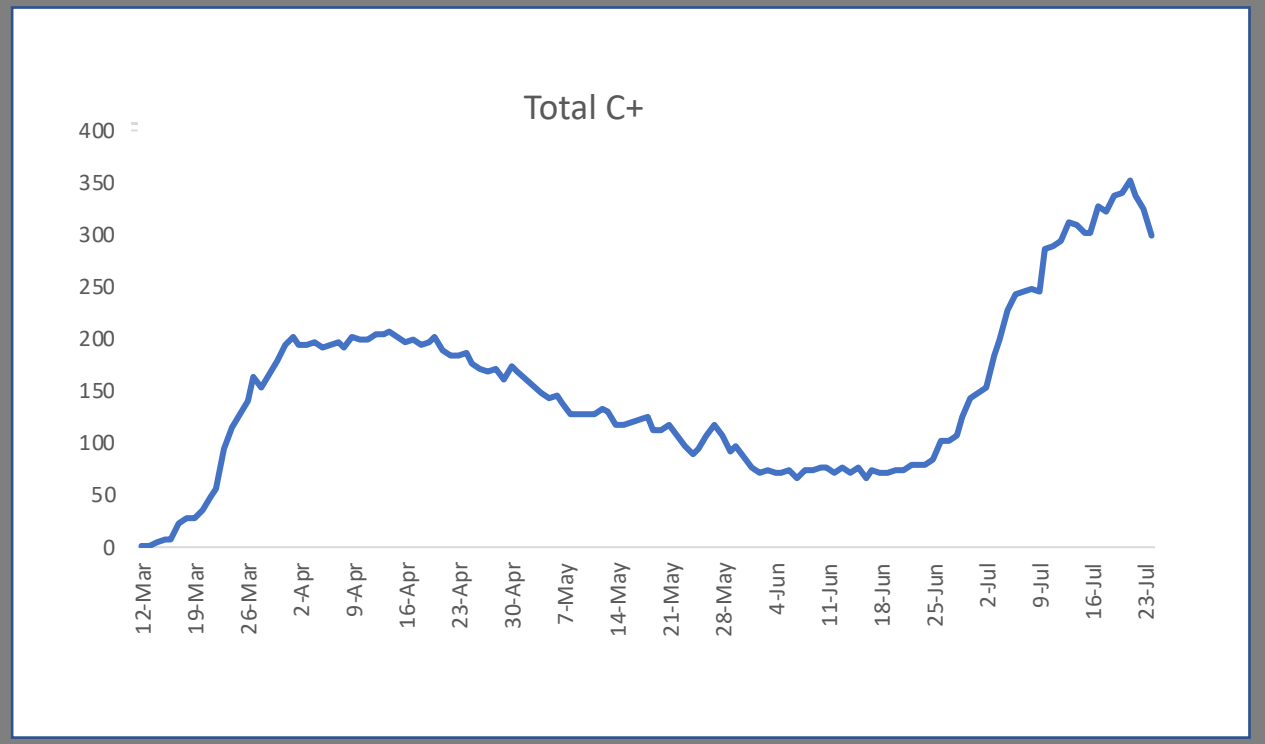
Building the Airplane as You Fly: Emory's Pandemic Journey



Jonathan S. Lewin, MD, FACR

The Journey Begins





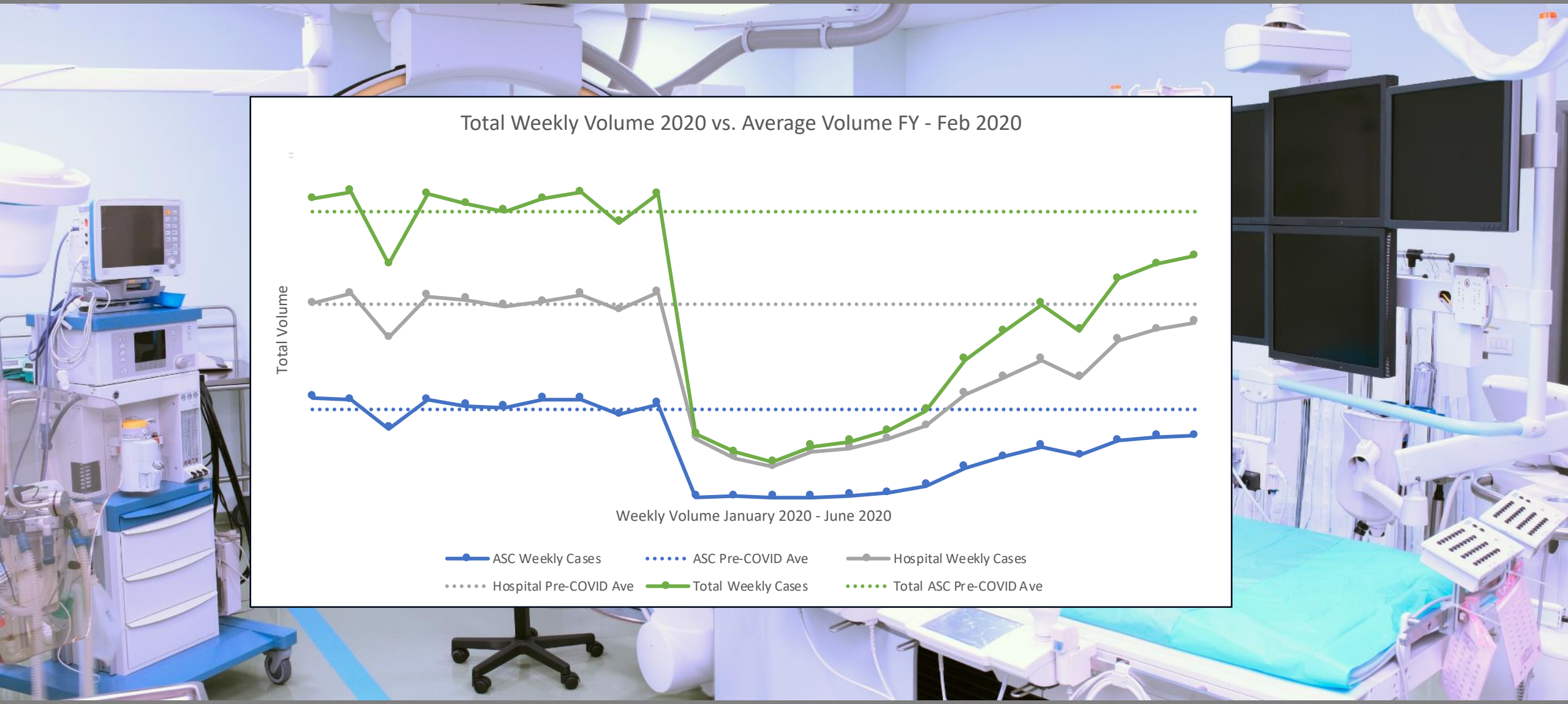
March 12 – July 25

Incident Command Center

- A breadth of interdisciplinary experts and stakeholders in 12 initial working groups
- Strong physician engagement
- Representation from all operating units
- Three Zoom ICC Group meetings (one each weekend day) with strict templates plus two daily ICC leadership meetings
- Data driven - broadly available dashboards: supply chain, equipment, census, testing, etc.
- Early development of an Ethics Triage Committee

The Surgery Precipice

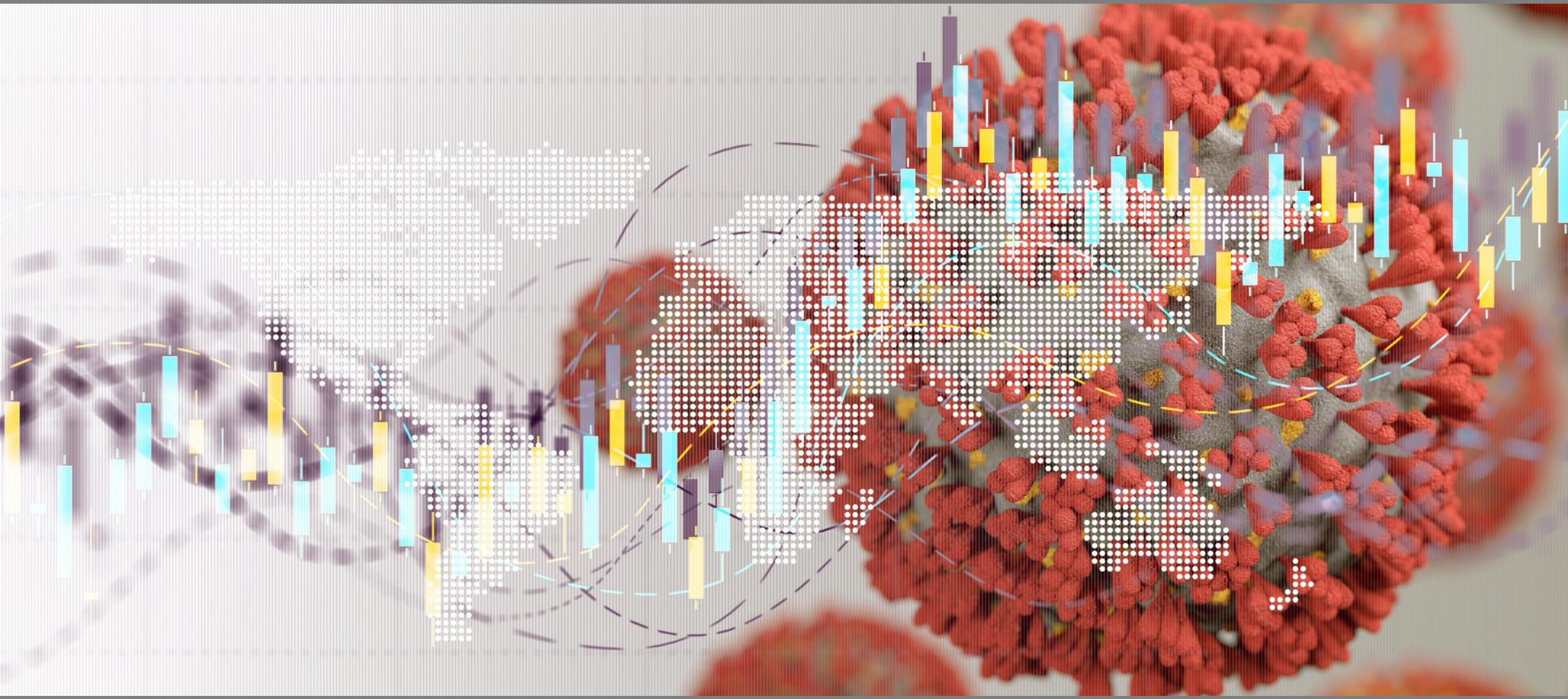
The Surgery Precipice



Meeting the PPE Challenge

Lessons Learned: Operations

Lessons Learned: Innovation



Lessons Learned: Patients

Lessons Learned: People

Thank you so much
Emory Hillandale Hospital

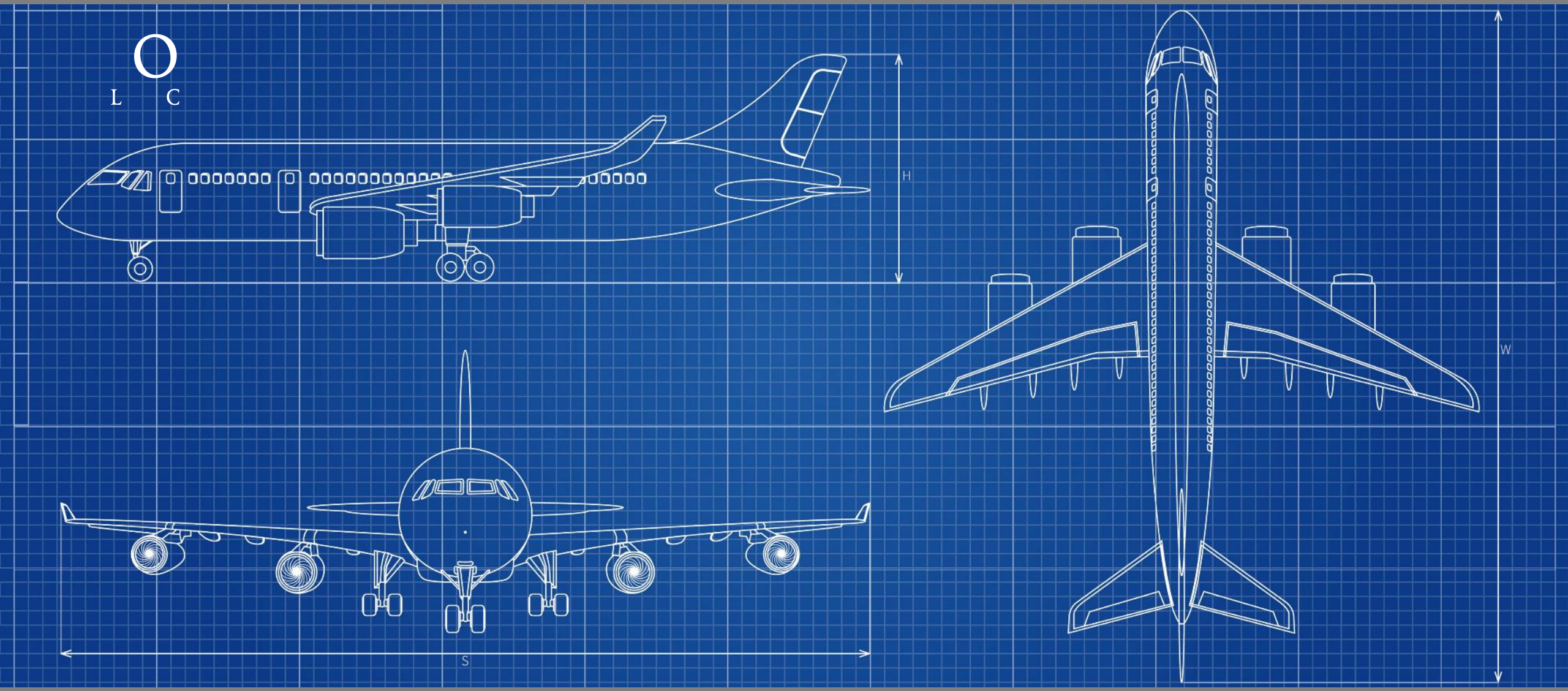
for every thing you do. Thanks for taking care of COVID-19 patients It means alot to me and everyone else. We are so proud. You guys inspire me to help people in need. Thanks for working long hours over this harsh time. Stay Safe and well!

From,
Aspen

Headwinds Persist

- Ongoing pandemic with continued and growing surge
- Regaining consumer confidence to return to full care
- Financial recovery and the broader economy
- Social unrest
- Uncertainty

Our Way Forward

- Prepare for ongoing surges/resurgences.
- Re-engineer operations for a world with COVID-19.
- Mitigate supply chain risks.
- Balance financial stewardship with clinical recovery.
- Ensure consumer confidence.
- Collaborate with peer health systems and local and state government.
- Leverage the goodwill and support of our community.
- **Focus on our people.**

Thank you and stay well.