

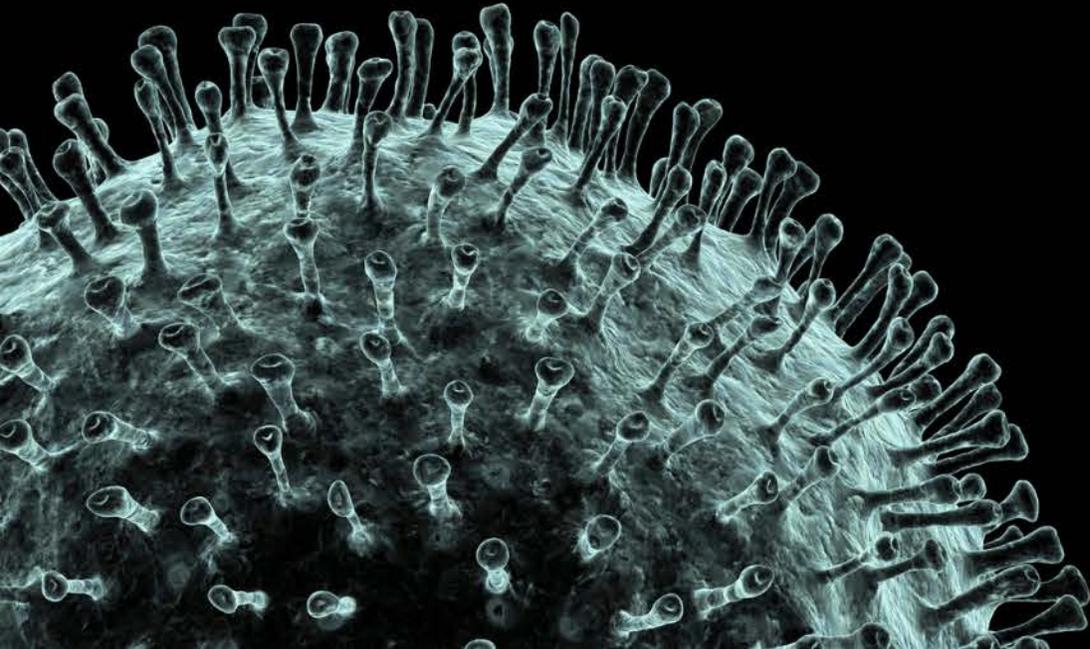
COVID-19 Conversations



LaQuandra Nesbitt

Director

District of Columbia Department of Health



COVID19Conversations.org

[#COVID19Conversations](https://twitter.com/COVID19Conversations)

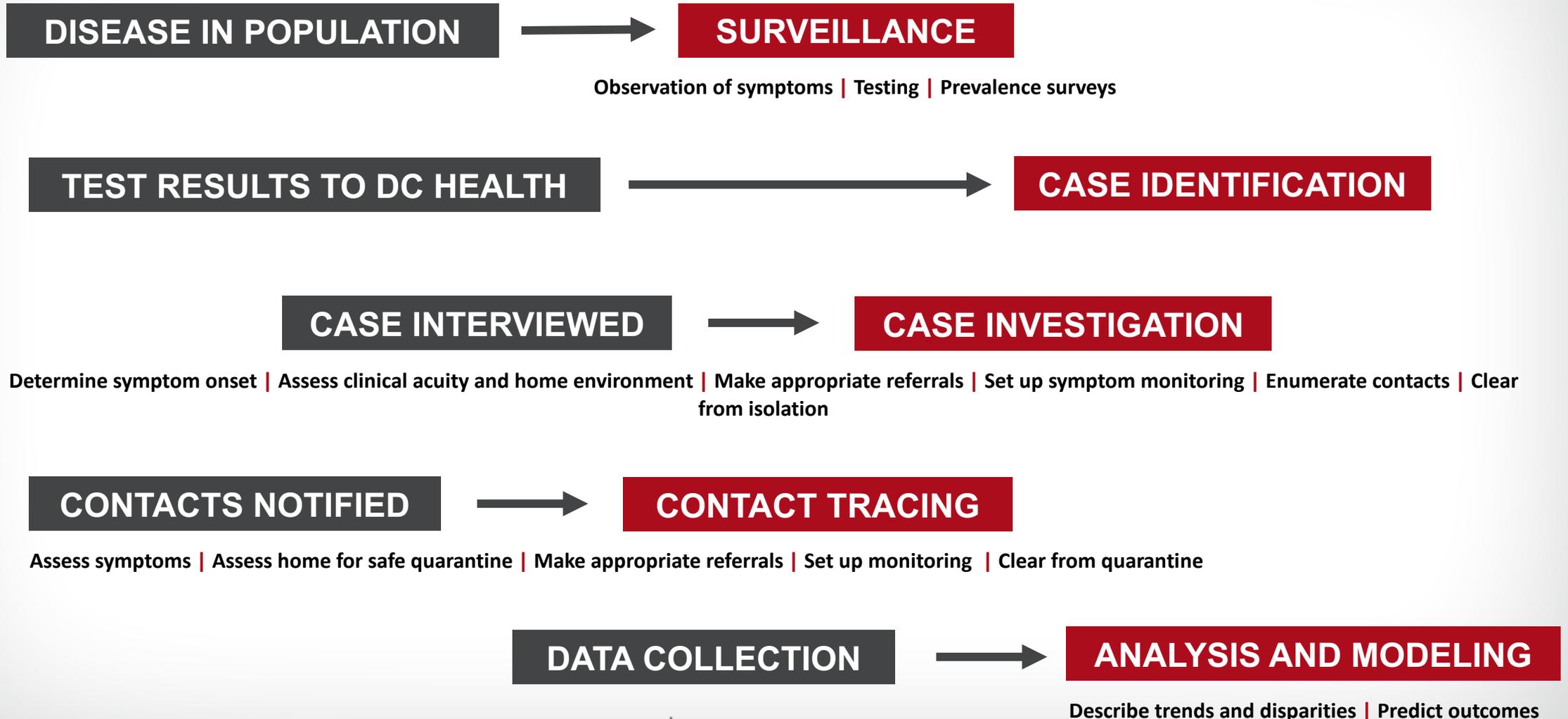


DC | HEALTH

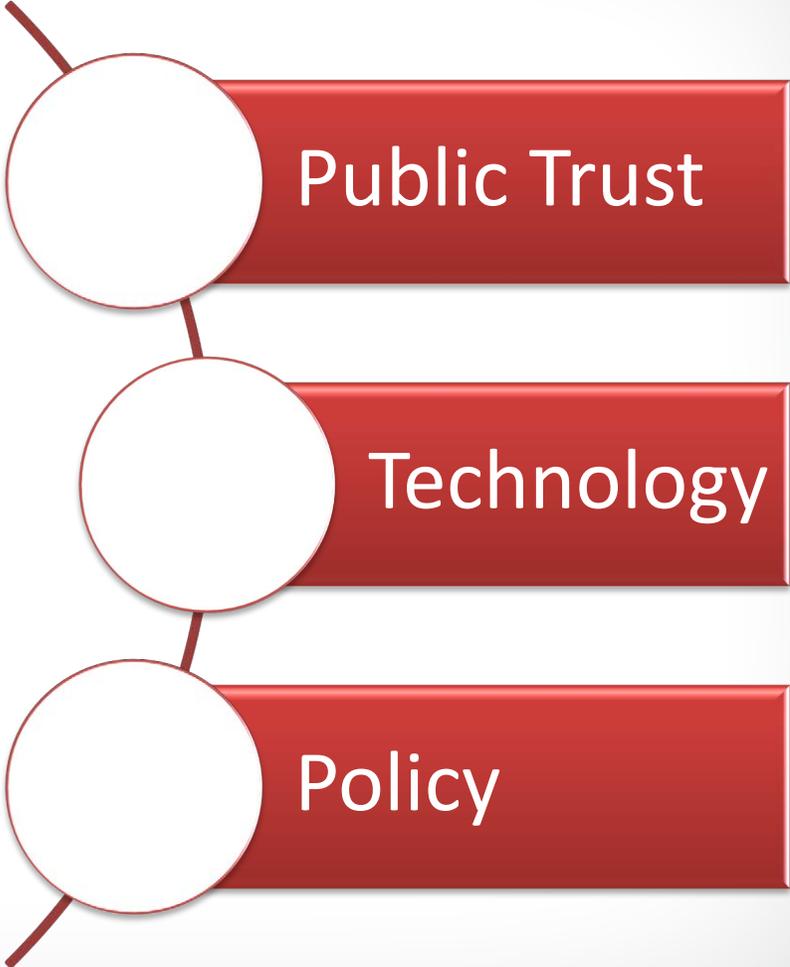
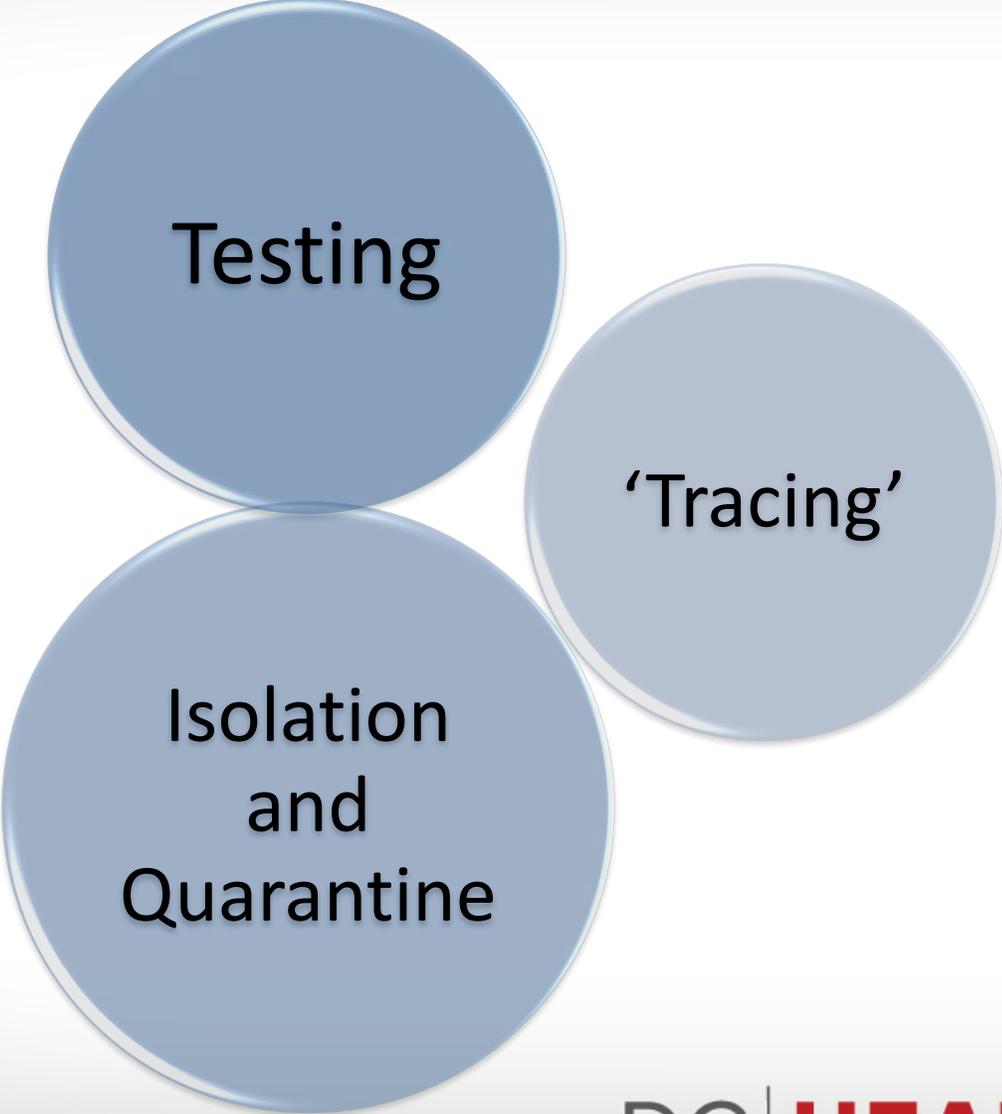
More Than Contact Tracing: A Strategy to Contain and Prevent the Spread of COVID-19 in the District of Columbia

LaQuandra S. Nesbitt, MD, MPH
Director

CORE DISEASE INVESTIGATION AND SURVEILLANCE



CORE MEASURES TO STOP THE SPREAD



TESTING

3,613 TESTS PER 1 MILLION POP (7 DAY AVG)



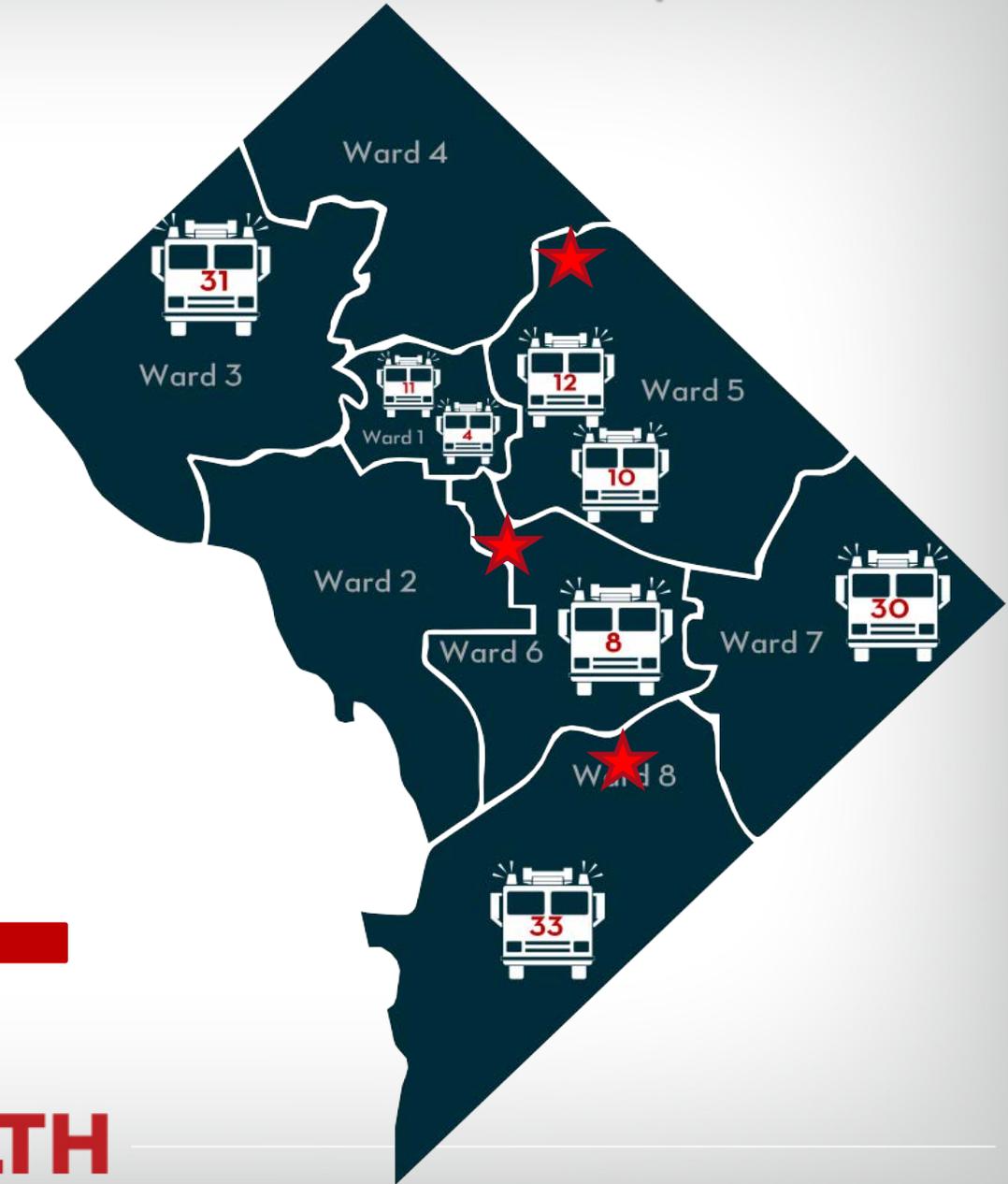
Mass Testing



Neighborhood Testing



Provider Testing



'TRACING' – KEY ROLES IN SCALABLE WORKFORCE

DC Health

Epidemiological investigations

Complex cases and vulnerable populations

Expert guidance to sectors

Ongoing training of contact tracers

Contact Trace Force

Cultural and linguistic competency

Large-scale virtual contact tracing

Resource coordination

Targeted field outreach

CASE INVESTIGATION AND CONTACT TRACING



Case interviewer picks up case and **calls/interviews positive case**



Case interviewer collects information about people, businesses, and places the patient has been in contact with



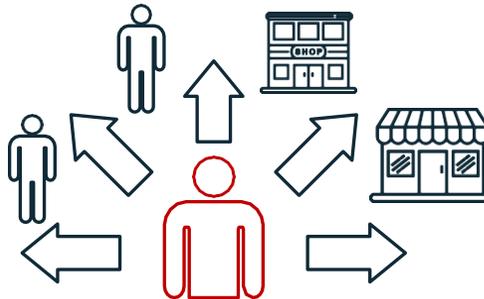
Based on patient's **needs**, case interviewer will connect patient with other **resources**



Case interviewer documents information about contacts



Contact interviewer begins calling **close contacts** and, if necessary, directs them to testing



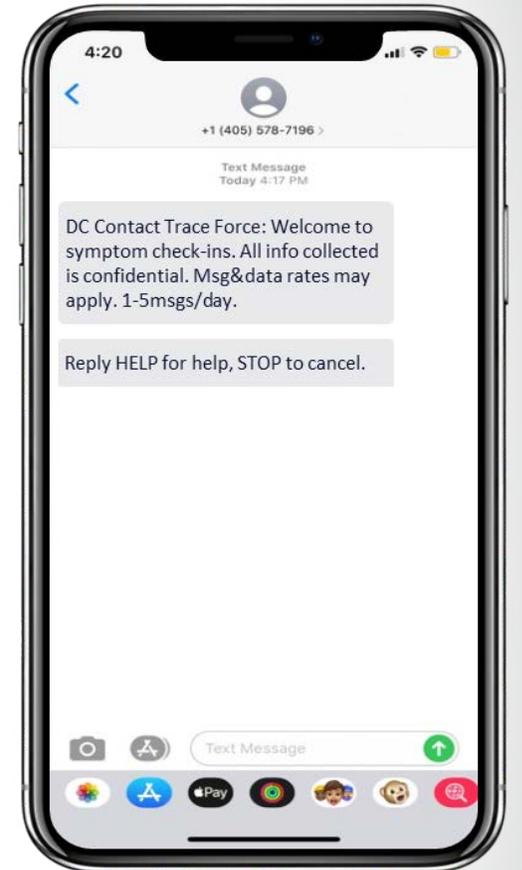
Contact interviewer reaches out, if necessary, to affected **businesses and public places**



Contact interviewer and case interviewer continue to follow up with and monitor patient and contacts

KEY TO SUCCESS: LEVERAGING TECHNOLOGY

- Partnership with Accenture for Salesforce Solution
- Partnership with Google/Apple for Exposure Notification



KEY TO SUCCESS: BUILDING PUBLIC TRUST

**Hiring from
Community**

**Credible
Messengers**

**FQHC
Partnership**

**Public
Information**



KEY TO SUCCESS: FOLLOW-UP AND SUPPORT FOR I/Q



HOME VISIT PILOT

GOALS

- Decrease loss to follow-up
- Assess needs for safe isolation, social supports and clinical care and link to services
- Ensure accurate and complete data collection



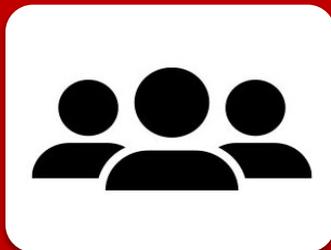
HOME VISIT PILOT - ELIGIBILITY CRITERIA



Missing and incorrect phone numbers



Reached by phone (at least once) by the virtual team, but investigators were unable to complete outreach or PHM interviews

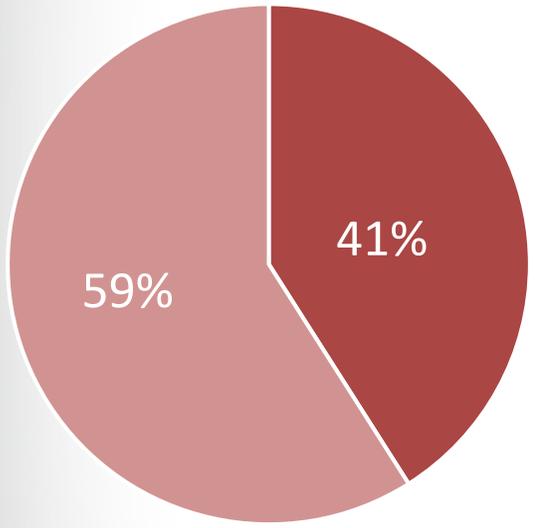


Has complex needs better met by in-person engagement

HOME VISIT PILOT – PRELIMINARY FINDINGS

VISIT ATTEMPT

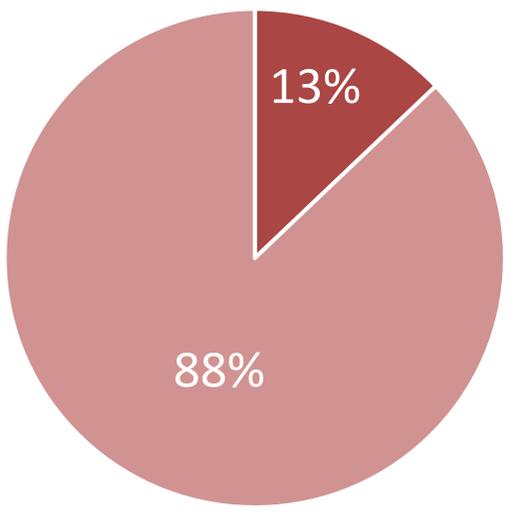
Outcome of Visit Attempt



Reached Not Reached

VISIT OUTCOME

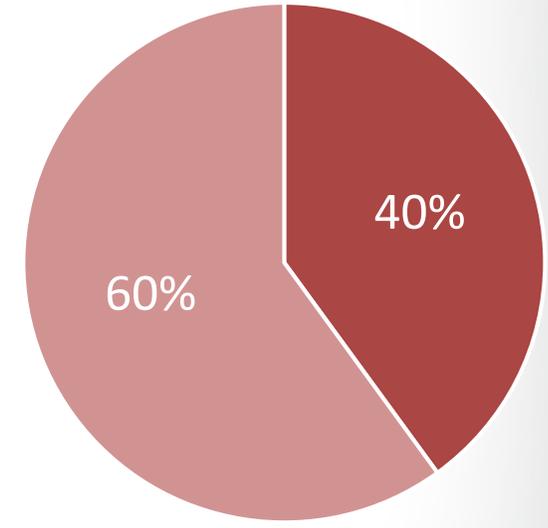
Outcome of Visit



Reported by Someone as Not Home
Other Outcome

INTERVIEW

Interview Status After Visit



Complete Incomplete

THANK YOU!

For more information on the District's COVID-19 response, visit coronavirus.dc.gov

For more information about DC Health, visit dchealth.dc.gov

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DC Health



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